


## Resident Involvement Overview 2024-25

 MONTH	NEWS	SOCIAL MEDIA	RESIDENTS PANEL	EVENTS	TRAINING
April					
May		Community Catch-up		Community Catch-up (Haymeads)	
June	2023-24 TSM results published Community Edit newsletter			Community Catch-up (Deerswood Ave)	Brilliant Boxes workshops
July	Step2Skills award	Community Catch-up	TPAS scrutiny workshops Hatfield Community Fair Facebook page Review of new tenancy agreement Review of customer service policies	Community Catch-up (Peartree Lane)	Communities 1st Family Budgeting
August	Springfield House patio refurbishment	Community Catch-up		Community Catch-up (Longmead)	
September		Community Catch-up Gas Safety Week		Community Catch-up (Woolmer Green)	Equans Paediatric training course Communities 1st Family Budgeting workshop
October		Damp and Mould information (Corp Comms)	Strategic Core Group (Pt2)	Community Catch-up (Roe Green Lane)	Protecting Children Online Working in schools taster session
November	Community Edit newsletter (include pension credit info) 2nd quarter TSM results on website	ASB Awareness Week	Purple Tuesday event @ Howard Centre Meet Youth Council		
December				Xmas wreath making Wickfield Close with MSPS	
January			Strategic Core Group (Pt2) Yearly workplan tbc	Consultation on changes to Ts&Cs of tenancy agreement	Equans Paediatric training course Introduction to working in Schools
February	3rd Quarter TSM results on website		New tenant information pack		Boost your confidence workshop
March	Community Edit newsletter comms (with Corp Comms)	Retrofit Equans Kickstart employability programme - Mead House	Morgan Sindall Presentation		Family Phonics Course